



Reservation Terms & Conditions

Cancellation and Payment Policy:

Please refer to the cancellation and payment status on your confirmation.

23:59pm one day prior: A deposit equal to a 1-night room charge must be received by 23:59Hrs (hotel local time) one day prior to arrival. A payment link will be sent and should be made to secure the booking. In case of non-payment, this booking will be released, and rates and inventory will be subject to availability.

Guaranteed by credit card: If amended/canceled after 23:59Hrs (hotel local time) one day prior to arrival or in case of no-show, 100% of the first night's room charge will be charged to the credit card provided at the time of booking.

Pre-Payment - Non-refundable: 100% of the entire stay will be charged at the time of booking. A payment link will be sent and should be made within 24 hours to secure the booking. In the event of non-payment, the booking will be subject to availability, and rates subject to change.

Guaranteed by Company: Free cancellation until 23:59Hrs (hotel local time) One day prior to arrival. In the event of late cancellation or no-show, 100% of the first night's room charges will be charged to the company credit facility.

Arrival and Departure Information:

Check-in time: 15:00 Hrs

Check-out time: 12:00 Hrs

As per Saudi law, guests are required to present a valid original Saudi ID, Iqama or a valid original passport upon check-in.

Airport arrival transportation should be arranged in advance by contacting the hotel Reservations Department at least 24 hours before arrival. Transportation from King Fahd International Airport is charged at SAR310.25 per car per way.

Meal Plan information:

Where a meal plan is indicated as inclusive in the room rate, the meal plan will be applicable for the number of adults booked. All meals for children are charged upon consumption and following the hotel's child age policy. Please contact the hotel Reservation Department for more information.